Logging in to Our Mobile App

1. Enter Login ID and Password

Tab Remember me to save your Login ID

Select a contact method to receive the Secure Access Code

Enter the Secure Access Code

2. Reset Password

Click Forgot your password?

Enter your Login ID and click Submit

Select a contact method to receive the Secure Access Code

Enter the Secure
Access Code

Reset password and
click Submit

Lubbock National Bank

Enter your Secure Access Code

Secure Access Code

Back   Submit

Lubbock National Bank

Please set your new password:

(i) **Password Requirements:**
- Must be between 5 and
  15 characters
- Must contain at least 1 number
- May not be the same as
  current password

New Password

Confirm New Password

Submit

Back

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3. Login using Touch ID
Click Biometrics (Android)
or Touch ID (iPhone)

Add your fingerprint or
Face ID in the settings on
your phone if needed

Click Enroll Now

Login with your current
Login ID and password

Click Authorize

Scan your fingerprint or
you use face ID and you
will get a Biometrics
Enabled screen

Lubbock National Bank
Branch of Amarillo National Bank

Login ID

Password

☐ Remember me

Forgot your password?

Log In

Biometrics   Passcode

Locations | Privacy Policy

Biometrics login

What is the feature?

This feature allows you to log in to mobile banking with
your fingerprint or face. If enabled, you will be prompted
to place your fingerprint on the fingerprint sensor or scan
your face with the camera to log in.

Enabling biometrics

Your device must support fingerprint or facial recognition
to use biometric authentication. If you disable this feature,
you will be required to enter your login ID and password
on the Login page.

Cancel   Enroll Now

Biometrics login

Enter your login ID and password to enable biometric
login.

Login ID

Password

Cancel   Authorize
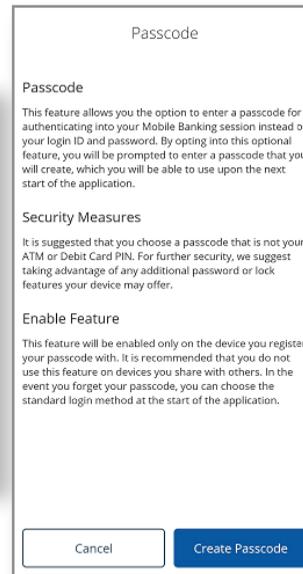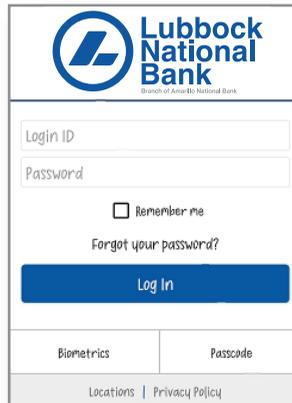
3. Login using Passcode

Click Passcode

Click Create Passcode

Login with your current
Login ID and password

Click Authorize

Create a 4-digit passcode
(enter the 4-digit code
again on the Confirm page)

You will get a Passcode
Enabled screen

The home screen and menu options are the same as the website.

Under the Settings tab, Security Preferences will allow you to
change your password, Login ID, and edit your contact information
for Secure Access Codes