

List of all fees for Lubbock National Bank/Commerce National Bank, Branch of Amarillo National Bank Prepaid Cards

All fees	Amount	Details
Get started		
Cash Card purchase	\$3.00	
Personalized Cash Card Purchase	\$5.00	
Monthly usage		
Monthly fee	\$0.00	N/A
Add money		
Direct deposit	\$0.00	N/A
Cash reload	\$1.50	Fees of up to \$1.50 may apply when reloading your card at Lubbock National Bank. Locations may be found at https://www.lubbocknational.com/
Spend money		
Bill payment (regular delivery)	\$0.00	N/A
Bill payment (expedited delivery)	\$0.00	N/A
Get cash		
ATM withdrawal (in-network)	\$0	"In-network" refers to the Lubbock National Bank ATM Network. Locations can be found at https://www.lubbocknational.com/
ATM withdrawal (out-of-network)	\$1.25	This is our fee. We will not charge you this fee for your first out-of-network ATM withdrawals each month. "Out-of-network" refers to all the ATMs outside of the Lubbock National Bank ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
Information		
Customer service (automated)	\$0	No fee for calling our automated customer service line, including for balance inquiries.
Customer service (live agent)	\$0.00	No fee for talking to a live agent
ATM balance inquiry (in-network)	\$0	"In-network" refers to the Lubbock National Bank ATM Network. Locations can be found at https://www.lubbocknational.com/
ATM balance inquiry (out-of-network)	\$1.25	This is our fee. "Out-of-network" refers to all the ATMs outside of the Lubbock National Bank ATM Network. You may also be charged a fee by the ATM operator.
Using your card outside the U.S.		
International transaction	1%	Of the U.S. dollar amount of each transaction.
International ATM withdrawal	\$1.25	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM balance inquiry	\$1.25	This is our fee. You may also be charged a fee by the ATM operator.
Other		
Inactivity	\$2.00	You will be charged \$2.00 each month after you have not completed a transaction using your card for 6 months.

Cash cards are not FDIC insured.

No overdraft/credit feature.

Contact us by calling 888-607-4277, by mail at P.O. Box 1, Amarillo, TX 79105, or visit <https://www.lubbocknational.com/>

For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://www.consumerfinance.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](https://www.consumerfinance.gov/complaint).