How to Make Transfers and Payments

- 1. Transferring funds between two accounts.
 - Click on Transfer My Funds on the left-hand menu
 - Select the From Account, To Account, enter the amount, frequency and Transfer date.
 - Enter a Memo if needed
 - Then click Transfer Funds

Lubbock National Bank						
Click an account tile to view details and	transaction history.					
슈 Home	Home					
Messages	Home					
Transfers & Payments 🔨	🕉 Financial Tools					
Transfer My Funds	Take the work out of staying on top of your					
Pay a Person	ACCOUNTS 🖉					
Loan Payments ACCOUNT #2 **2705						

Funds Transf	fer					
From	From Account					
ACC	OUNT #2 572705 \$63.40	\sim				
To Acc	To Account					
ACC	ACCOUNT #1 572721 \$356.78					
Amou	INT					
\$		1.00				
Frequ	iency					
One	time transfer	\sim				
Trans	fer Date					
02/1	18/2021	□□				
Memo	0 (optional)					
	Transfer Funds					

	\odot
	Transaction Processed
	Transaction #12288 was processed on 6/18/2019.
From	PERSONAL SAVINGS XXXXXX4548
То	NO SERVICE CHARGE CHECKING-PERSONAL XXXXXX3436
Amount	\$1.00
Døte	6/18/2019
Memo	Funds Transfer via Online

 2. Sending funds through Pay A Person. On the left-hand menu, click Transfers & Payments and then Pay a Person. If there are no cards saved, you will be directed to this screen. Click Add a card. 		Messages Transfers & Payments Transfer My Funds ANB to ANB Pay a Person
	Send Money Send History Add or remove cards. Replacement of	Loan Payments Manage Cards cards must be added as new.
	There are You must enter a pa Review Terms And Conditions	Add a card

• Enter your card information and click Continue. (You will not have to do this again.)

Verify Debit Ca	rd				
Your security is important to us. Pl Debit Card Number	ease verify your debit car	d information here. Expiration Date			
	Show	Month	\sim	Year	\sim
Nickname (optional)					
					Continue

- If you already have a card saved, you will be directed to this screen.
- There is a \$5,000 product limit (Please be aware of your card limits).
- Enter the recipient's personal information and click Continue.

Send Money	
Send History Manage Cards	
Recipient Name	Email or Mobile #
Amount	Debit Card
0.00	XXXX XXXX XXXX 9160 V
Memo	+ Add a card
	Reset Continue

- Review what you have entered and click Continue.
- Enter the PIN number for your debit card. (For security, the number will scramble after every number clicked on. After 2 invalid PIN attempts, you will be locked out from sending funds for 24 hours.)

Review	
Recipient: Sean (806) Amount: \$5.00 Debit Card: XXXX XXXX XXXX 9160	
Memo: Lunch	l
Edir	

Card Nur Ente	mber: XXXX XXXX >	k X
		_
3	0	9
7	8	1
6	5	2
4	CLEAR	$\langle X \rangle$
For security	y, the buttons re you enter a nun	shuffle each nber.

* * * 4 2 0 1 6 7 3 5 9 8 CLEAR X	Card Number: XXXX XXXX XXXX 9160							
4 2 0 1 6 7 3 5 9 8 CLEAR ☑ SUBMIT	*	* * * *						
1 6 7 3 5 9 8 CLEAR ☑ SUBMIT	4	2	0					
3 5 9 8 CLEAR ⊠ SUBMIT	1	6	7					
8 CLEAR 🛛 🖂 SUBMIT	3	5	9					
SUBMIT	8	CLEAR	$\langle X \rangle$					
	SUBMIT							

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• You should then get a Success screen and can click Close.

	$\overset{\times}{\checkmark}$
Su	uccess
Transaction #927	1186 has been processed.
Recipient:	Sean
Amount:	\$5.00
Debit Card:	XXXX XXXX XXXX 9160
Memo:	Lunch
	Close

The receiving customer will click on the link from the text message or email and input either their debit card number or their bank's routing/account number to receive funds.

- If they enter routing/account number, they will receive funds in 2-3 days, debit card is immediate.
- If the sender chooses to cancel the payment (must call LNB to cancel), the funds are
 returned to their debit card immediately only if the receiver has not accepted the funds.
 *If the receiver did not receive or deleted the link to accept funds, the sender can call
 LNB to resend the link to the receiver.
- After 10 calendar days, the link to receive the funds will expire and will be returned to the sender's account. To redo, the sender will have to start the process from the beginning.

3. Loan Payments

- Click Loan Payments on the left-hand menu
- Enter the From Account, To Account, Payment Type, Amount and Date
- Enter a Memo if needed
- Click Submit

ជ	Home				
~ 4	Messages		Loan Payments		
	Transfers & Payments	^	Use this form to submit loan payments		
	Transfer My Funds		ACCOUNT #2\$63.40		\sim
	Pay a Person		To *		
	Loan Payments		Select To Account		\sim
	Online Activity		Payment Type *		
≡	Pay Bills	~	×		
	Services	~	Amount *		
<u>ې</u>	Settings	~	Date		
0	Branches & ATMs		02/18/2021		
?	Help		Memo		
G	Log Off		Memo/Description		
				Clear	Submit
		_		Clear	Sui

4. Online Activity

• All activity performed via Online Banking will be displayed here. Use "Show Filters" for additional search and navigation options.

(;)	Home Messages Transfers & Payments	Activity Center Single Transactions Recurring					
	Transfer My Funds	Search transactions			☆ 🛱 🖸	↓_	7
	Pay a Person	Created date 👻 Status 👻 Tra	ansaction Type 👻	Account –	Amount -		
	Loan Payments	2/2/2021 Processed Fu	nds Transfer - Tracking ID: 2442686	My Savings 267278	\$280.00 [:
	Online Activity	1/23/2021 Processed Fu	nds Transfer - Tracking ID: 2393020	My Money 692549	\$100.00 [:
	Add External Account Verify External Account	1/21/2021 Processed Fu	nds Transfer - Tracking ID: 2381854	My Savings 267278	\$90.00 [:

5. Add External Account

- Click on Add External Account under the Transfer and Payments tab. (This option does need to be turned on by a Digital Banking Rep. If you do not see it, please contact us at 806-378-8213.)
- Enter the account number, account type and routing number for the external account and then click continue.
- Two micro deposits will be placed into that external account and then pulled back out. Once you see them you will need to verify the account.

សៅ	Home						
2	Messages	ADD AN EXTERNAL ACCOUNT					
		This form will enable you to request that an external account (an account you have at another financial institution) be linked for electronic transfers.					
	Transfers & Payments	There are two steps in this process: Step 1: Add Your Account Step 2: Verify Your Account					
	Transfer My Funds						
	ANB to ANB	Please input the routing number and your account number located on your check (see the sample check below). If you want to add a savings					
	Pay a Person	account, please contact your innancial institution for the routing number that they use for savings deposits. Also verify in your account is eligible for ACH transactions as not all savings accounts allow for ACH transactions. If you have issues with your micro deposit showing up in your account, verify the routing number with the other financial institution as not all financial institutions have one routing number for all account types.					
	Loan Payments						
	Online Activity	YOUR BANK					
	Add External Account (1,1,2,3,4,5,5,7,8,90,1,1,1,5,7,8,90,1,1,1,1,5,7,8,90,1,1,1,1,5,7,8,90,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,						
	Verify External Account	Routing Number Account Number					
=	Pay Bills	Step 1: Add Your Account					
	Services	To begin, you will need to input the following information about the account you would like to add:					
¢	Settings	Institution's Routing Number Your Account Number (Max length of 17 digits) Account Type (hecking or savings)					
0	Branches & ATMs	Once this information has been entered, click on the Continue button.					
?	Help	amounts less than \$1. Once you have received these two micro deposits in your external account, make note of both amounts as you will need them later in step. The verification process.					
G	Log Off	 Please Note: Only domestic (U.S.) banks are allowed. If the micro deposits do not appear in your account within the specified timeframe, contact the other financial institution to verify that you are using the correct routing number as some institutions do not use a single number for all account press. 					
		Account Number: Account Type:					
		Routing Number:					
		Step 2: Verify Your Account Once you receive the amounts of your micro deposits, <u>please click here to enter the amounts and activate your external account.</u>					
		Continue					

â.	Home			
-	Mariana		ACCOUNT VERIFICATION	
-	measures		Please choose an account to verify using the amounts that were deposited to your account.	
	Transfers & Payments	^	Account 123456789	
	Transfer My Funds		Account Type: Oxiding Reading Namber: 111301782	
	Pay a Person		Statuat: Funds have been sent to the target account.	
	eng ar craos			
	Loan Payments		Verify Deposit Amounts	
	Online Activity		The deposit amounts should be entered in cents (example: \$0.05 should be entered as "05"). Amount #1:	
	Add External Account			
	Verify External Account	0	Amount #2:	
1	Pay Bils	*		
Ð	Services	÷	* Please make sure an account is checked and the amount is correct.	
0	Settings	~		
۲	Branches		Continue	
•	Help			
	Reports			
2	Log Off			

6. Verifying External Account

- Enter the two amounts and then click Continue.
- You can now transfer between your ANB/LNB account to your external account.

