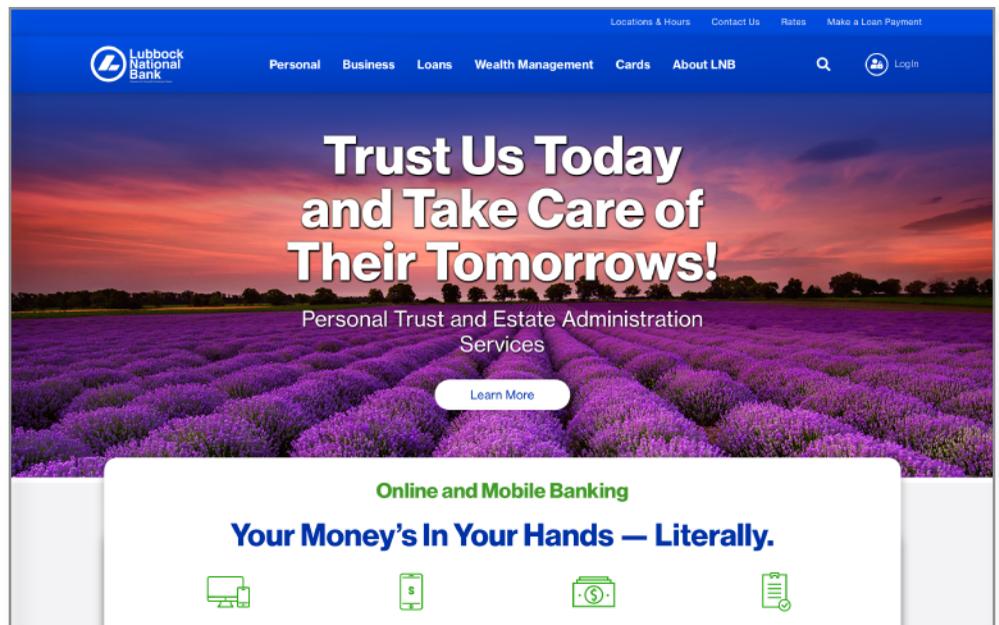


How to Login on a Desktop

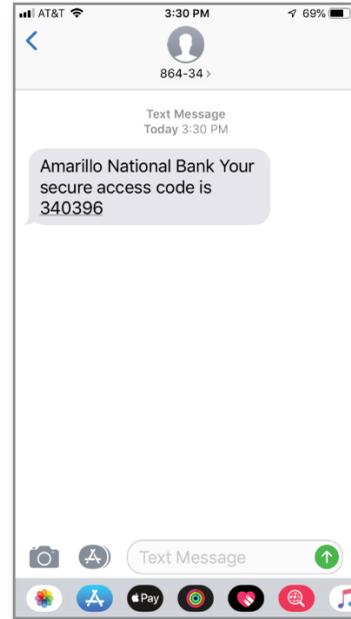
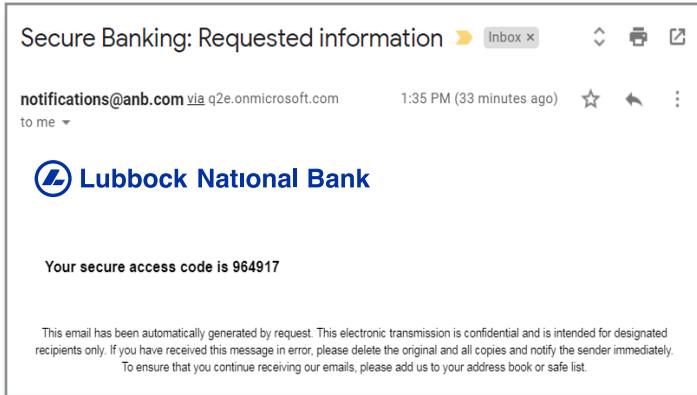
1. Enter Username and Password, click Log In.



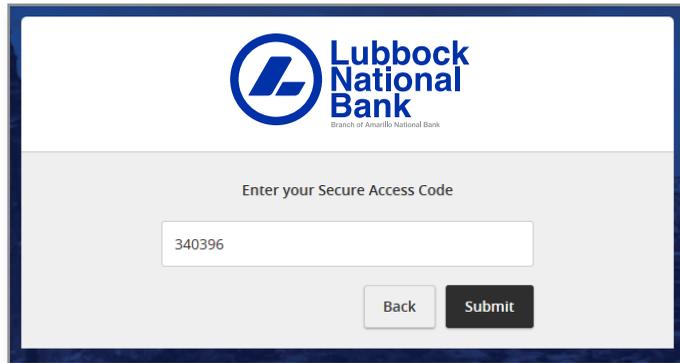
2. Select how you would like to receive your Secure Access Code.

A screenshot of the Lubbock National Bank login page. The top of the page features the bank's logo and name, 'Lubbock National Bank', with the tagline 'Branch of America's National Bank' below it. Below the logo, the text 'Please select a contact method:' is displayed. There are six blue buttons stacked vertically, each with a different contact method: 'I have a Secure Access Code', 'E-mail me : cara.XXXXXX@aXX.com', 'Call me : (XXX) XXX-8000', 'Text me : (XXX) XXX-8000', 'Call me : (XXX) XXX-3518', and 'Text me : (XXX) XXX-3518'. At the bottom of the page, there is a 'Back' button.

3. The most common choices are to select Text Me or E-mail Me.



4. Enter Secure Access Code, click Submit.



5. Reset password only displays if a temporary password was given.

