

1. Go to the menu and click on Alerts

Alerts	+ New Alert
	Account & Transaction Alerts
ACCOUNT & TRANSACTION ALERTS	- In Acres

At the top click New Alert and then Account & Transaction Alerts. Please note: these are different from the Security Alerts, which are available by scrolling down to the bottom of the Alerts page.

2. You will then be directed to a new page and will need to confirm your information is correct. If so, click Next.

Welcome to I	Notifications!
To get started, make sure y	our contact info is correct.
L JANE	DOE
JANE.DOE@EMAII	L.COM
	Next

3. Enter the activation code and click Activate.

	Ø•		
Enter activation code			
Check each contact method and enter the activation code sent.			
 Activation code(s) sent. JANE.DOE@EMAIL.COM 			
	2236244 Activate		

4. Then click Next again



5. The customer can then click Close.



These are the alerts you can turn on or off and customize:

Notifications	 (806) 378-8000 JANE.DOE@EMAIL.COM 	 Notifications Settings Notifications History 	
Search Q			
Account Alerts			
Advanced Alerts			
Interest was paid to an account		E 2	>
Essential Alerts			
Account balance below threshold			>
Card Pre-Authorization Activity			>
Credit transaction was posted			>
Debit transaction was posted			>
Transaction over threshold amount			>
Profile Alerts			
Other			
(Get alerts when something unexpected happens.)			
Broadcast alerts			>
Scheduled Alerts			
Essential Alerts			
Current balance			>

For each alert type you will see the screens below. You can toggle to enable your chosen alert for each of your accounts, then click the checkbox to determine where the alerts will be sent.

Note You can only enable one account at a time. Toggle and check your contact method, then click "Add" before moving on to the next account.

You will see a green "Subscription Added Message" to show it was successful.

Subscription added successfully.

Alert Definitions and Sign Ups

Interest was paid to an account

This will alert the customer anytime interest is paid on one of their enrolled accounts.

← Interest was paid to an acco	ount
• Our Money *2549	■ ✓ (806) 378-8000 Add ■ ✓ JANE.DOE@EMAIL.COM
• Our Savings *6575	☑ (806) 378-8000 Add ☑ ☑ JANE.DOE@EMAIL.COM
My Savings *7278	■ ✓ (806) 378-8000 Add ■ □ JANE.DOE@EMAIL.COM
House Savings *0316	■ ✓ (806) 378-8000 Add ■ ✓ JANE.DOE@EMAILCOM

Account balance below threshold

This will alert the customer if their balance falls below a set amount.

• For example: If the threshold is set at \$500, the customer will get an alert as soon as a transaction causes their balance to drop below that amount.

← Account balance	below thresh	old		
Our Money *2549	\$	100.00	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Update
• Our Savings *6575	\$	1000.00	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add
My Savings *7278	\$	500.00	 ☑ (806) 378-8000 ☑ JANE.DOE@EMAIL.COM 	Add
• House Savings *0316	\$	750.00	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add

Card Pre-Authorization Activity

This will alert the customer anytime a "pre-authorization" has been added to their debit card. *Note* - This will alert customers for pre-authorizations placed at gas pumps, even though they are immediately dropped.

← Card Pre-Autho	rization Activity	у
Our Money *2549	\$	15.00
Our Savings *6575	\$	0
My Savings *7278	\$	0
House Savings *0316	\$	0

Credit transaction was posted

The customer will be alerted anytime a credit transaction is posted to their account.

 ← Credit transaction was posted 			
Our Money *2549	☑ (806) 378-8000 Add ☑ ☑ JANE.DOE@EMAIL.COM		
Our Savings *6575	Add (\$06) 378-8000 Add		
My Savings *7278	☑ (806) 378-8000 Add ☑ ☑ JANE.DOE@EMAIL.COM		
House Savings *0316	☑ (806) 378-8000 Add ☑ ☑ JANE.DOE@EMAIL.COM		

Debit transaction was posted

The customer will be alerted anytime a debit transaction is posted to their account.

← Debit transaction was po	osted	
• Our Money *2549	 (806) 378-8000 ✓ JANE.DOE@EMAIL.COM 	Add
Our Savings *6575	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add
My Savings *7278	 (806) 378-8000 ✓ JANE.DOE@EMAIL.COM 	Add
•0316	 (806) 378-8000 ✓ JANE.DOE@EMAIL.COM 	Add

Transaction over threshold amount

The customer will be alerted for transactions (credit and debit) that post to their account over a certain amount.

• In the example above, a text message would not be sent for a \$40 transaction, but would be sent for anything \$50.01 and above.

← Transaction over t	hreshold amount			
•2549	\$	50.00	(806) 378-8000 JANE.DOE@EMAIL.COM	Update
• Our Savings *6575	\$	0.00	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add
My Savings	\$	0.00	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add
House Savings *0316	\$	0.00	(806) 378-8000 JANE.DOE@EMAIL.COM	Add

Broadcast alerts

This alert will be enrolled for all customer by default and will be used to send out mass messages, warnings, etc. such as a branch closed due to flooding. Once we go live, customers will be automatically enrolled in this feature and cannot unenroll.

← Broadcast alerts		
A broadcast message	 (806) 378-8000 ✓ JANE.DOE@EMAIL.COM 	Add

Current balance

Your current balance in the account(s) at the time and day of your choosing.

• In the example above, the customer would receive a text message on the Our Savings account every Monday and Friday at 4:15pm with their current balance.

← Current balance			
• • • • • • • • • • • • • • • • • • •	S M T W T F S HH • MM • AM •	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add
Our Savings *6575	S M T W T F S 04 • 15 • PM • Every Monday, Friday at 04:15 PM	 (806) 378-8000 □ JANE.DOE@EMAIL.COM 	Update
My Savings *7278	S M T W T F S HH • MM • AM •	 (806) 378-8000 ✓ JANE,DOE@EMAIL.COM 	Add
House Savings *0316	S M T W T F S HH • MM • AM •	 (806) 378-8000 JANE.DOE@EMAIL.COM 	Add

